

General Pest Basics

This **non- accredited** short theory course has been designed as a refresher for accredited Pest Technician or for office staff who engage with customers and technicians and need to understand or refresh their knowledge of General Pest control processes and operations.



Whether you work in the pest control office or are already a qualified Pest Technician, when customers are experiencing a pest problem, your pest control knowledge can make all the difference.

In this theory only course you will learn or refresh your knowledge on:

- Pests and applying Integrated Pest Management in the environment for:
 - Spiders
 - Cockroaches
 - Rodents
 - Fleas
 - Other pests
- Introducing Pesticides
- Pesticide Labels & SDS's
- Pest Treatments: Cockroaches, Ants, Spiders, Rodents and Other Pests
- Equipment Selection, Storage & Maintenance
- Customer Care & Interaction

Training, Resources & Support

All required course materials are contained on our online training portal comprising of interactive and engaging content. Students have access to trainers for additional assistance or direction.

Mode of Assessment

Assessment of this short course consists of short multiple-choice tests on the **online training portal**. No assignments or practical assessments required.



Where:

Easily accessible 24/7 online, including mobile devices.



Duration

Maximum Course Term: 4 weeks

Minimum Course Term: Not Restricted

6 nominal hours of training and assessment

The course is self-paced and flexible to suit your needs



Course Fees

See our [website](#) for current course fees.

Ensure you have read and understand our Refund Policy in the Student Handbook before enrolling.

Course fees will be invoiced and payable prior to course commencement.

Course Entry

No entry requirements.

Course Outcomes

On completion, you will receive a **Statement of Participation**. *Please note this course is not nationally accredited.*

For more course information please [email us](#).

How to Enrol:



When:

Enrol anytime

Where:

Enrol through our [website](#)