

Pest Management for Office Staff

This **non- accredited** short course has been designed for pest control business office staff who deal with customer enquiries, deal with technicians and need a basic understanding of basic pest control.



Suitable for pest control office staff, administrators or receptionists, this course can increase a team members confidence in answering basic customer questions about on current pest management practices, that can meet their needs. .

What will you learn?

You're often the first real touch point for customers. When a customer calls they're either calling with a pest problem or calling for a pest solution. Your pest knowledge can make all the difference.

- Pests and managing their environment
 - Integrated Pest Management
 - Spiders
 - Cockroaches
 - Rodents
 - Fleas
- Introducing Pesticides
- Pesticide Labels & SDS's
- Pest Treatments: Cockroaches & Ants
- Pest Treatments: Spiders and Fleas
- Pest Treatments: Rodents and Other Pests
- Customer Care

Course Entry

No entry requirements.

Course Outcomes

On completion, you will receive a Certificate of Participation.

Please note this course is not nationally accredited.

Training, Resources & Support

All required course materials are contained on our online training portal comprising of interactive and engaging content. Students have access to trainers for additional assistance or direction.



Easily accessible 24/7 online, including mobile devices.

Mode of Assessment

Assessment of this short course consists of short multiple-choice tests with answers provided at the end of the test.



Duration

4 Weeks (maximum duration)

The course is self-paced and flexible to suit your needs



Course Fees

Course Fee: \$250 (incl. GST)

In accordance with our Refund Policy course fees are not refundable once the course has commenced.

- **Invoiced Option:** payable prior to course commencement.
- **Payment Plan Option:** Weekly or fortnightly (*Fees apply*)

For more course information please [email us](#).

How to Enrol:



When: Enrol anytime

Where: Enrol through our [website](#)