

Pest Management for Office Managers

This **non-accredited** short course has been designed for pest control business managers and/ or owners who manage pest technicians and deal with customer enquiries but are not licenced technicians themselves. It provides a comprehensive overview of current pest management practices.



Suitable for office managers or technician supervisors, this course can increase an office managers confidence in answering the more complex customer questions on current pest management practices, handling complaints, and risk control.

What will you learn?

- Identifying risk & their controls
- Pests and managing their environment
- Introducing Pesticides
- Pesticide Labels
- Pesticide Formulations and Groups
- Pest Treatments: Cockroaches and Ants
- Pest Treatments: Spiders and Fleas
- Pest Treatments: Rodents and Other Pests
- Chemical and equipment storage and transport
- Customer Care

Course Entry

No entry requirements.

Course Outcomes

On completion, you will receive a Certificate of Participation.

Please note this course is not nationally accredited.

Training, Resources & Support

All required course materials are contained on our online training portal comprising of interactive and engaging content. Students have access to trainers for additional assistance or direction.



Easily accessible 24/7 online, including mobile devices.

Mode of Assessment

Assessment of this short course consists of short multiple-choice tests with answers provided at the end of the test.



Duration

4 Weeks (maximum duration)

The course is self-paced and flexible allowing enough time for completion of all course assessment requirements.



Course Fees

Course Fee: \$280 (incl. GST)

In accordance with our Refund Policy course fees are not refundable once the course has commenced.

- **Invoiced Option:** payable prior to course commencement.
- **Payment Plan Option:** Weekly or fortnightly (*Fees apply*)

For more course information please [email us](#).

How to Enrol:



When: Enrol anytime

Where: Enrol through our [website](#)